



Letchworth (First Garden City) Dog Training Club Policy Document

Refunds

Annual Membership Fee

The annual membership fee payable on joining the club or on renewal of membership in January is non-refundable.

Block Payment (Agility)

The agility block payment is only refundable in exceptional circumstances. Should unforeseen circumstances cause a training session or sessions to be cancelled (e.g. weather or instructor availability), members paying by block will be given a credit for the next block.

Initial Class Fees (Obedience)

The initial payment for the first five sessions is only refundable in exceptional circumstances. Should unforeseen circumstances cause a training session or sessions to be cancelled (e.g. weather or instructor availability), the pre-paid session will roll over.

Weekly Class Fees (Agility and Obedience)

Class fees paid on a week-by-week basis are only refundable in exceptional circumstances.

Refunds Procedure

Any member seeking a refund should contact the committee directly giving the circumstances under which the refund is sought. The Club Committee will consider whether to refund part or all of the money sought at the next Committee Meeting.

The Committee can be contacted by email: committee@lethworthdtdc.org.uk